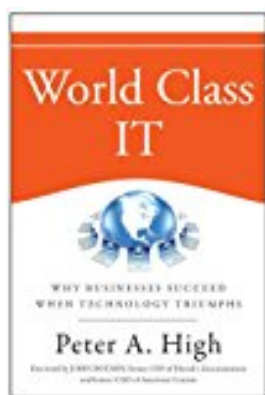


[PDF] World Class IT: Why Businesses Succeed When IT Triumphs

Peter A. High - pdf download free book



Books Details:

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Description:

Review Chosen as third among "The Best IT Business Books of 2009."
—*CIO Insight*

"What's unique about this book is that it's not only a must-read for the CIO (and everyone else in an IT department); it's for anyone associated with the technology industry. If you are a manufacturer,

seller, or service provider of technology, you will gain insight into what makes an IT department world class."

—*CIO Digest*

"The new book *World Class IT* (Jossey-Bass, 2009), by consultant Peter A. High, provides solid, timeless advice for CIOs trying to manage IT for business success."

— Mitch Betts, *ComputerWorld* Book Review

From the Inside Flap

Technology is all around us. It is so pervasive in our daily lives that we may not even recognize when we interact with it. Despite this fact, many companies have yet to leverage information technology as a strategic weapon.

What then is an information technology executive to do in order to raise the prominence of his or her department? In *World Class IT*, recognized expert in IT strategy Peter High reveals the essential principles IT executives must follow and the order in which they should follow them whether they are at the helm of a high-performing department or one in need of great improvement.

- Principle 1: Recruit, train, and retain World Class IT people
- Principle 2: Build and maintain a robust IT infrastructure
- Principle 3: Manage projects and portfolios effectively
- Principle 4: Ensure partnerships within the IT department and with the business
- Principle 5: Develop a collaborative relationship with external partners

The principles and associated subprinciples and metrics introduced in *World Class IT* have been used by IT and business executives alike at many Global 1000 companies to monitor and improve IT's performance. Those principles pertain as much to the leaders of IT as they do to those striving to emulate them.

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